

CADM Inc.

Support Offering News



CADM is proud to announce a new support program we are offering to users of CoCreate software, including those who are no longer on, or are considering leaving, PTC support.

We have the unique ability to fulfill companies support needs with our highly qualified staff and our commitment to the platform.

CADM staff are past CoCreate employees, all with 15+ years' experience with the software

Our commitment is demonstrated as we:

Continue to enhance the platform with new functionality

Develop customer-driven extensions

Fix bugs and defects

Deliver enhancements via dll extensions to the executable (no need to wait for next release)

Watch for our upcoming announcements of new applications and product extensions.

Support Highlights

- △ Call in support
- △ Support via email
- △ Available to perpetual license users
- △ Covers Drafting, Model Manager, Modeling, plus most add-on modules

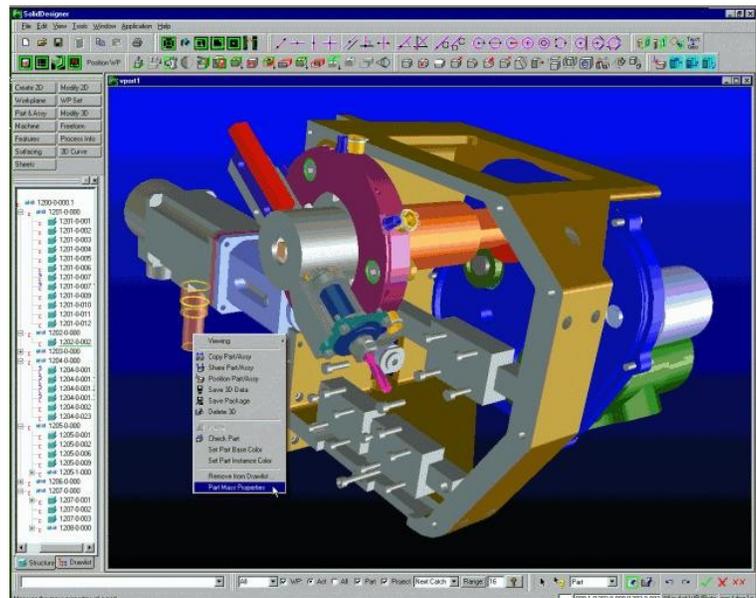
Please contact us to learn more! We welcome discussions about how to meet your needs. Also visit the Support Page on our website.

CADM Inc offers consulting, training, support, and customized applications for the Creo Elements/Direct product line. With over 20 years product experience, this is our sole business focus, enabling systems to run smoothly.



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CADM Services

Expanded Training In addition to PTC offerings, we developed and deliver several courses including Advanced Surfacing, Integration Kit training, and customized courses. We offer video-based, self-paced training materials. We also provide on-site instructors with product expertise and practical experience in the field.

Consulting We find the Co-create software to be very flexible, highly configurable and customizable. Through years of providing solutions to many customers, we have a core foundation of knowledge, skills and reusable code to leverage. We go on a customer's site and help evaluate where improvements can be made to the processes and tools to make them more efficient.

Customization and Configuration Management We build custom extensions to all the products: Modeling, Drafting, and Model Manager. We target areas of the products where customization will help customers meet their business objectives. Configuration Management ranges from creating rules governing how revisions are managed, to triggering complex actions when key events take place in the product life cycle.

Enhancements: We develop customer-driven enhancements to the products' functionality. Examples include:
PCB Module enhancements which improved performance by over 20x
Constructing and populating enhanced pdf forms automatically upon project-stage completion
Replacement of the Machining Module functionality with an intuitive and intelligent hole wizard interface

Application Development We develop complete new applications built upon platforms. Modeling examples include:
Ray Trace module calculates the path a beam of light may follow, useful for lasers or light tubes applications .
Autorouting tool for complex cables, maintains proper spacing and clearance from 3D obstructions.

Support We provide a full range of support services backed by a knowledge base system.

Support desk: staffed by Certified Support Engineers all with many years of experience with the software, and with the ability to diagnose issues via remote desktop.

Bug fixing: In many cases, we can fix existing defects without requiring a code modification. System administrators can thus install the add-ons delivered via DLLs. We make these fixes available to PTC to integrate into the code when possible.

Data Migration We specialize in data migration in and out of Model Manager, Modeling, and Drafting.



CADM Signs Deal with PTC to Expand the use of Creo Technology into New Markets

August 24, 2017 CADM and PTC have entered into a licensing agreement for the Creo® Elements/Direct® (formerly CoCreate®) source code, which CADM will use to develop applications in new markets. Brian Thompson, PTC Senior Vice President, CAD Segment says "Creo's world-class, differentiated core modeling kernel has consisted of the combined IP from Pro/ENGINEER® and CoCreate direct modeling product for many years. CADM possesses great depth of knowledge and expertise in the CoCreate portion of this modeling kernel, and we are pleased to support them in their efforts to successfully take this technology into new markets." Steve Gutierrez, President of CADM says "It is exciting to bring these products into areas beyond their traditional CAD applications. We will embed the source code into hardware devices to greatly improve their performance, reliability, intelligence, and provide slim application-specific interfaces tailored to these devices." Along with developing the new business, CADM will continue its current consulting business offering customization, training, and support for the entire Creo Elements/Direct product line. CADM expects to release the first of its hardware-embedded applications in the second half of 2018.

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